

Plan of action based upon members survey responses:

Shooting:

Feedback	Our Suggestion/We did
Performance coaching opportunities in all shooting disciplines	Captains to organise training events with assistance from Training Officer. Captains will ask some of the “world class shooters” that are among the more experienced membership to offer training sessions
Shooting opportunities – New disciplines (CSR and Target shotgun highest request)	We are looking for a volunteer willing to assist organising CSR (more historic arms) and TS opportunities
Shooting opportunities – more McQueen shoots / half day shoots / club practice targets	Captains to review booking club targets that are available for members for different disciplines – to be acted upon for 2021

Technology:

Feedback	Our Suggestion/We did
Wifi needs drastically improving	We are having ongoing discussion with BT to resolve Fibre and line connection issues. Alternative avenues are being explored.
Social Media presence	Now standard Business As part of our committee roles, one member of the committee will be ensuring the communication to the membership basis is uniform

Clubhouse:

Feedback	Our Suggestion/We did
Clubhouse décor	We are designing an action plan of works that we will carry out to update the club, which we intend to share with the membership in the future
Clubhouse Catering – range of food at lunch (over bar) and range of food at dinner	The stewards are working on new menu options that have the NLRC signature quality and value-for-money that the membership enjoy. With improvements to the kitchen, this should be in place for 2021. We welcome feedback on the menu options made.
Clubhouse catering – food prices	We are currently reviewing the price of meals and food served, alongside the new menu options.
Clubhouse Bar – Opening hours and décor	We are looking at extending bar opening hours (earlier and later!) and have begun modernizing the décor and layout of the bar itself. We are exploring the possibility of having a vending machine with snacks and soft drinks available for when the bar isn't open.
Gunroom – “Dampness of the gunroom”	Now standard Business We have installed dehumidifiers.

Gunroom – “Dampness of the gunroom”	If you are currently in a metal locker and wish to swap to a wooden one, then please email the club secretary so he can see if the change is possible or add you to a waiting list.
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General comments/suggestions:

Feedback/You said	Our Suggestion/We did
Club clothing - “Club branded clothing range needs completely overhauling”	We will look at the current line-up of clothing and see what can be updated. Member’s input is welcomed.
Shooting qualifications - “A more proactive approach to shooting qualifications such as RSO and RCO training”	We are speaking with the Discipline Captains and Training officer to see what support can be offered
Breakfast “grab and go” rolls	<p style="text-align: center;">Now standard Business</p> Quick and easy breakfast roll with extended time to acquire – The stewards are happy to provide, please do ask them when you come in.
U25 discounts (competitions)	We are discussing with Discipline Captains to extend and where possible review the discount for U25 entry to competitions
Ladies lounge and bar heating - “The lounge, especially the ladies lounge can get very cold at either end of the season. perhaps some low energy heating might be worth investigating. “	The club uses gas for central heating, saving on costs compared to heating from electricity. If you are likely to be attending a weekend at the club and it is going to be cold, ask the Stewards if the heating can be put on in advance. For weekends/events with significant number of people attending the club, the heating will similarly be turned on.